

Oct 24, 2014

Subject: Persons of Exceptional Prominence request

From Marc Levy

To: Joyce McKiddie

Dear Ms. McKiddy,

I'm referred to you by Theresa Fitzpatrick at NARA/Saint Louis, who has fulfilled many of my PEP requests. This past August it appears that several requests I sent to her were re-assigned to NPRC workers, and to date have not been fulfilled. Recently Ms. Fitzpatrick advised me to call NPRC at 314-801-0800 to obtain a status on those requests. However the technician I spoke to was unfamiliar with the PEP roster and advised me to resubmit the forms.

I related the above to Ms. Fitzgerald, who notes the problem resides in my not providing DOB and other signifiers in the original applications. However I had not supplied that data in previous requests to her. In the event, could you tell me the status of PEP requests for Rod Serling and Joe Dimaggio, which were submitted in or near August 2014. I believe the corresponding case numbers are 2-11781053892 and 2-11781053. Thanks much.

Marc

Oct 24, 2014

From: Joyce McKiddie joyce.mckiddy@nara.gov

To: Marc Levy

Mr. Levy,

We have received your payment for the copies of Rod Serling's record. I notified the Manager of the section where your request is being handled. I asked him to have the case completed as quickly as possible. A new case had been created and the new case number is 2-11912392048.

A new case has also been created for your request for Joe Dimaggio's record. The new number for that case is 2-12079136318. A letter was mailed to you on 10/21/2014 with the cost of the copies for this record. You should receive that shortly, if you have not already done so. The cost of the copies for this record is \$136.00. After you have made the payment, if you do not receive the copies in a timely manner please contact me again and I will follow up on it. I hope this is helpful to you.

Respectfully,

JOYCE MCKIDDY
Manager, Reference Core 2
National Personnel Records Center
1 Archives Drive
St. Louis, MO 63138-1002

Dec 10, 2014

From: Marc Levy

Subject: Re: Persons of Exceptional Prominence status query

To: Joyce McKiddy joyce.mckiddy@nara.gov

Dear Ms. McKiddy,

After leaving a message on your machine I spoke to a tech at NARA and related what I had told you. He stated the Serling record had been sent out in November. I told him that I did not receive it. We determined that it had been sent to my old address at 21 Beckford Street, Salem, MA. I asked that it be resent to my new address, which is 15 Winter Street #5 Salem, MA 01970.

The tech stated he could not do that, and that I should re-submit the request. I asked to speak with a supervisor but none was available and I was given another number to call. That number only provided information on how to submit a request.

This request, initiated in August, has been quite problematic. If possible please facilitate having the record sent to my new address, which I had advised NARA techs about in prior emails.

Thank you.

Marc

8 December 2014

From Marc Levy silverspartan@gmail.com

To: Gordon Everett gordon.everett@nara.gov

Dear Mr. Gordon,

I hope that your office can resolve a problem I'm having with a military records request. Briefly, a request for several records was made in August 2014. There were delays. I made inquires to NARA. Eventually two records arrived but one did not. Last week I called NARA and was told the record had been sent. In the same call, I determined that the record had been mailed erroneously to the wrong address. I stated that I had advised NARA that I had moved in prior emails regarding the requests, and had provided my new address. I was advised to re-initiate the request. Instead, I emailed and left a phone message for the military records manager who had expedited the case. I have not heard back. I would appreciate your assistance in resolving the matter. The emails below may be helpful.

Sincerely,

Marc Levy

19 December 2014

From: Gordon Everett <gordon.everett@nara.gov>
To: Marc Levy

I will forward your email to the Director of the National Personnel Record Center so that he can determine the follow up necessary.

19 December 2014

To: Gordon Everett
From: Marc Levy silverspartan@gmail.com

Thank you.

Marc

16 January 2015

To: scott.levins@nara.gov
Director of the National Personnel Records Center
Dear Mr. Levins,

Nearly a month ago Mr. Gordon Everett referred my records request complaint to your office. The record in question was the OMPF for Rod Serling. It had been mailed to a previous address; I never received it. After writing to Mr. Everett I queried my post office. They did not have the item, and said that since I had put in a change of address it should have been forwarded or returned to the sender. I had also advised NARA of my change of address.

Please tell me to what extent has my complaint been addressed or resolved. Thank you.

Marc Levy

16 Jan 2015

From: Scott Levins
To: Marc Levy

Mr. Levy,

I apologize for the difficulty you have experienced in securing these documents. Even though you contacted us in advance to let us know of the change in your address, this note went unnoticed by the technician who serviced the request and as a result, on November 4, 2014 the documents were sent to your old address on Beckford Street.

On December 19th, Gordon Everett forwarded to me the email message that you sent to him on December 18th. I was out of state dealing with a family emergency that extended into the new year and I missed that email message.

I have asked for the record of Mr. Serling to be retrieved from our secure storage area and re-copied this morning. I intend to have it dispatched to you before close of business today. Because you paid for the copies several months ago and have been waiting so long for them, I will expedite the shipping at no cost.

They will be shipped to you at:

Mr. Marc Levy
15 Winter Street #5
Salem, MA 01970

I will drop you a line with a tracking number once they have been dispatched.

I again apologize for the difficulties you have experienced and I especially, personally apologize for missing the December 19th message from Mr. Everett.

Scott

16 Jan 2015

To: Scott Levins
From: Marc Levy

Dear Scott,

Thank you so much.

All best in the New Year,

Marc